



BCYF Code of Conduct

Boston Centers for Youth & Families is committed to enhancing the lives of Boston residents at BCYF community centers by providing a wide range of affordable programs and services that address the unique needs of each neighborhood. In order to ensure the safety and comfort of all our members and staff, BCYF has adopted this code of conduct.

We expect everyone who enters a BCYF facility to respect the rights of others and to uphold all BCYF policies. All members, their families or guests, BCYF staff and user groups will behave appropriately at all times when they are using a facility or participating in any BCYF programs. This code of conduct sets a standard for responsible behavior and appropriate language.

Specifically, BCYF expects every person who uses its facilities or participates in its programs to comply with the following:

Respect yourself and others...

- Be respectful of BCYF staff and other members and guests.
- Use appropriate language. (Angry or vulgar language including swearing, name-calling or shouting will not be tolerated).
- Maintain safe and appropriate behavior and appropriate personal boundaries. (Harassment, intimidation, threatening or bullying behavior will not be tolerated).
- Resolve disagreements in a positive way.

Respect our environment...

- Use BCYF equipment and property correctly.
- Show respect for the belongings of others.
- Maintain a clean, safe and welcoming environment.

Be Responsible...

- Bring membership card everyday (if applicable).
- Uphold BCYF policies, including those prohibiting smoking, drugs, alcohol and weapons.

Members are encouraged to inform a staff person if they witness or experience any negative behaviors that do not meet the standards described in this Code of Conduct. Reports, questions or concerns can also be emailed to BCYF@boston.gov.

Boston Centers for Youth & Families will investigate all reported incidents. Suspension or termination of BCYF membership and/or the use of its facilities may result from any violation of this Code of Conduct.